

TSP 100 Installation on Windows

Star TSP100 Series

We always recommend using the manufacturer's installation guidelines there are some recommended steps for an easy installation.

Use the latest driver

We need to ensure that we have a printer driver installed on the computer using the printer. Because your installation disk may not have the very latest driver we recommend you visit the Star Micronics web site at <http://www.starmicronics.com/>. You can download the latest drivers for your model printer and for your specific operating system. These files are large so allot some time for this process.

Once the driver is installed

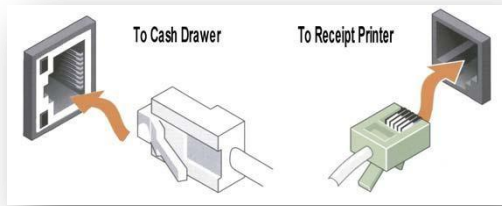
1. Connect the printer, plug into a power source and turn it on.
2. Your printer will locate the driver you installed.
3. Now you can insert a roll of paper and press the feed button a couple of times to advance the paper.

IMPORTANT: Although USB devices are advertised to plug into any port we have found over the years that *"printer drivers"* should always be plugged into the same port. We recommend that you tag this port to easily identify it.

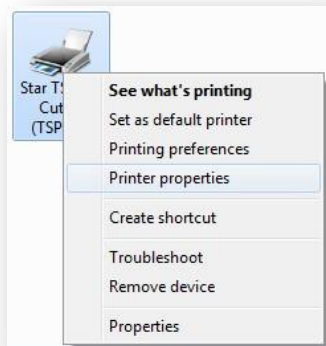
4. We recommend printing a test page and if possible a test transaction in Visual Anthology.

Setting the printer to open the Cash Drawer

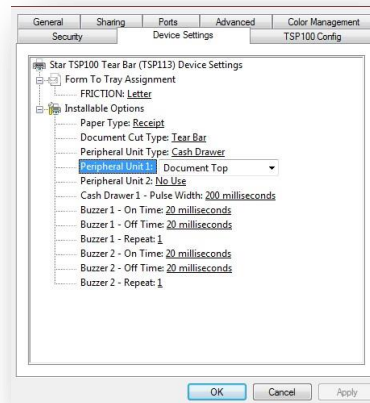
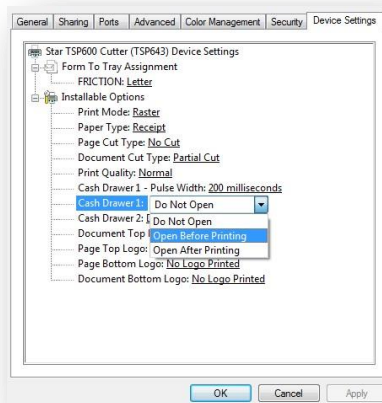
1. You should have received a cable that looks like a phone connector.
 - a. Plug one end into the printer and the other into the cash drawer.



2. Next we need to change the printer properties.
 - a. Click on you Windows start button
 - b. Choose “Devices and Printers”
 - c. Locate your TSP100 printer
 - d. Right click the icon and choose “Printer Properties”




- e. Choose the “Device Settings” tab
- f. There are two possibilities for the cash drawer. One is to choose *Cash Drawer 1 | Open before Printing*. The other is *Peripheral Type | Cash Drawer and Peripheral Unit 1 | Document Top*

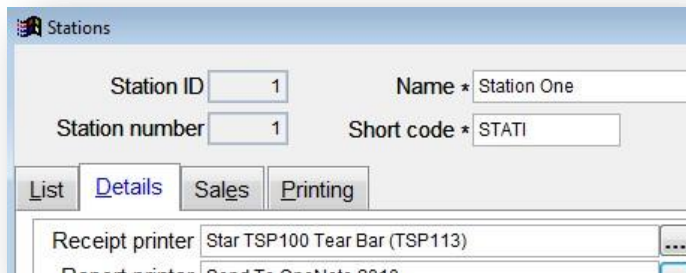


- g. Choose Apply
- h. Choose Ok

Getting Visual Anthology to see your printer

Before we can print from Visual Anthology we need to set up the printer in the Station screen. This is an easy but often overlooked step.

1. Open Visual Anthology on the workstation
2. Open *Master Files* → *Stations*
3. Click the ellipsis button to select your printer. 



4. Save your changes